

2021 INSURANCE EXCHANGE WEBSITES SCORECARD

INSURANCE EXCHANGE WEBSITE	WINDOW-SHOPPING TOOL		SMART, COMPARATIVE PLAN DISPLAY PAGE			OUT-OF-POCKET COST CALCULATOR	INTEGRATED PROVIDER DIRECTORY	INTEGRATED DRUG DIRECTORY	NAVIGATION AND SUPPORT			INDEX SCORE
	ANONYMOUS BROWSING	CUSTOMIZED PLAN INFO	DEFAULT ORDER	PLAN FINDER SUPPORT	HIGHLIGHTS CSR PLANS ⁶				LAYOUT	ACCESS HUMAN SUPPORT	LANGUAGE ACCESSIBILITY	
ACCESS HEALTH CT	YES	A	SMART SORT	DECISION-SUPPORT	PASS	B	A	A	B	PASS	A	95
WASHINGTON HEALTHPLANFINDER	YES	A	SMART SORT	DECISION-SUPPORT	PASS	A	A	C	A	PASS	A	94
DC HEALTH LINK	YES	A	YEARLY COST ESTIMATE	WALKTHROUGH	PASS	B	A	A	B	PASS	A	90
HEALTHSOURCE RI	YES	A	YEARLY COST ESTIMATE	WALKTHROUGH	PASS	B	A	A	B	PASS	A	90
CONNECT FOR HEALTH COLORADO	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	C	A	A	B	PASS	A	85
GETCOVEREDNJ	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	B	B	B	A	PASS	A	84
HEALTHCARE.GOV	YES	A	PREMIUMS	WALKTHROUGH	PASS	C	A	A	B	PASS	A	84
PENNIE (PA)	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	B	B	B	A	PASS	C	80
MARYLAND HEALTH CONNECTION	YES	A	PREMIUMS	BASIC	NO	A	A	B	C	PASS	A	79
YOUR HEALTH IDAHO	YES	A	PREMIUMS	BASIC	PASS	B	B	B	A	PASS	C	77
COVERED CALIFORNIA	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	A	B	F	A	PASS	B	76
NEVADA HEALTH LINK	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	B	F	B	A	PASS	C	71
MNSURE	YES	A	YEARLY COST ESTIMATE	BASIC	PASS	B	F	C	B	PASS	A	70
MASSACHUSETTS HEALTH CONNECTOR	YES	A	OTHER ("PLAN NAME")	BASIC	PASS	F	A	B	C	PASS	B	63
VERMONT HEALTH CONNECT	YES	A	YEARLY COST ESTIMATE	WALKTHROUGH	PASS	B	F	F	B	PASS	C	62
NEW YORK STATE OF HEALTH	YES	C	PREMIUMS	BASIC	PASS	C	F	F	C	PASS	A	50